



Start

HIPPO HEALTH

EIDS or COVID+ Incident

Acute Complaint

If possible:  
• Interview patient remotely (crew phone)  
• Limit patient access to warm zone

Patient requires contact for assessment

Attend call with Sx mask

If COVID symptoms develop

• Driver should stay in Warm Zone whenever possible  
• Consider one Fire Responder to assist in Hot Zone, patient loading

• One Attendant enters Hot Zone.  
• Sx mask placed on patient.  
• Assessment is performed  
• Consider Fingertip Pulse Oximetry vs Monitor

Direct to:  
• PCP  
• ECEmergency.org  
• Recall 911 if condition warrants

Follow normal call flow.

Hospital transport indicated

Dispo as "No Patient"  
Record Name / DOB

• Driver adjusts PPE for Warm Zone  
• Attendant(s) adjust PPE for Hot Zone

Write refusal. No signature needed

Treat patient avoiding cPap, nebs. Use HEPA filter on vent., BVM  
Early ED Notification

Driver adjusts PPE for Warm Zone (Driver compartment)

At hospital Driver can assist with Pram in Warm Zone (Behind patient)

Decon and air out ambulance / equipment